



September 2, 2009

Dear Customer,

On behalf of Catalina Marketing, we would like to extend a sincere apology for the fact that you did not receive your coupon while visiting your local Retailer.

Our Retailer's customers are our customers as well, and our number one objective is to ensure that you are satisfied. Enclosed, please find the coupon that you should have received at the store.

Again, please accept our sincere apology. We regret any inconvenience this may have caused you. If we can be of further assistance, please do not hesitate to contact us at 1-888-8coupon.

Sincerely,  
Catalina Marketing  
Client Service

\*Note: If you submitted one receipt with two or more items for which you are requesting a coupon, your coupons may be mailed to you separately.